Contents

Overview

What does Snaglt do?
Snaglt system requirements
Snaglt support

Registering Snaglt

How to register SnagIt
SnagIt 2.2 Registration Form
About shareware
A note to shareware vendors

Getting Started

Using Snaglt

Snaglt Configuration Options

Auto-Load option
Keyboard commands
Input options
Output options

Format options

Other options

Command line arguments

Using Snaglt to Capture DOS Boxes

Capturing full-screen DOS boxes
Capturing windowed DOS boxes
Using the inverse option with DOS box captures

Adding Snaglt to Other Applications

Using Snaglt as a DDE server

DDE command reference
Installing the Snaglt Word for Windows macro
Activating Snaglt from Word for Windows

Snaglt Message Reference

Snaglt messages

About TechSmith

TechSmith Corporation
TechSmith products
Sales information

What does Snaglt do?

Snaglt provides Microsoft Windows users with an easy way to capture and print Windows screen images.

With Snaglt, you can capture an entire screen, a portion of the screen, or a single window or icon. Snaglt also accepts input from the <u>Windows clipboard</u>, or a Windows bitmap (BMP) file.

You can send the captured image to the Windows clipboard, a <u>BMP file</u>, a monochrome <u>TIFF file</u>, or to a printer.

You can paste captured images into other Windows applications, such as word processors and desktop publishing programs, using the Windows clipboard. Or, you can save the image to a graphic file and later import it into your application.

Snaglt system requirements

Snaglt requires the following:

- An IBM PC or compatible that meets Microsoft Windows minimum hardware requirements.
- Microsoft Windows 3.0 or later.
- A mouse or other pointing device.
- For printed output, a Windows-supported printer that can print bitmaps.

This includes most of the laser, dot matrix and ink jet printers that Windows supports. Note that plotters can not print bitmaps, and so can not print images captured with Snaglt.

Snaglt support

TechSmith is committed to providing a reliable, high-quality product that is easy to use. If you have a problem installing or using Snaglt, we want to know about it. Contact TechSmith in one of the following ways:

By mail:

TechSmith Corporation, Attn: Snaglt Support, 3001 Coolidge Road, Suite 400, East Lansing, Michigan 48823-6320

• By phone: (517) 333-2100

• By fax: (517) 333-1888

• By BBS: (517) 333-8390

Set your modem to a baud rate up to 9600, no parity, 8 bits, and 1 stop bit. Please leave your message in the Snaglt SIG.

On CompuServe: Send a message to TechSmith at CompuServe address 75226,3136.

When you report a problem with Snaglt, we can help you better if you provide us with:

- The product name and version number (Snaglt 2.2), and your serial number (displayed in the **Help/About Snaglt...** box).
- Your name, address and telephone number.
- Your hardware configuration.
- A description of the problem, and what you were trying to do when the problem occurred.

How to register Snaglt

Please register your copy of Snaglt if you find the program useful and decide to continue using it beyond the 30-day evaluation period. When you register, you will get:

- The latest retail version of Snaglt, with the shareware reminder removed.
- A printed Snaglt manual.
- Notification of Snaglt version upgrades.
- Telephone support for Snaglt questions. For information on other support options, see <u>Snaglt support</u>.

To register Snaglt, click on **Snaglt 2.2 Registration Form** below.

Snaglt 2.2 Registration Form

To register Snaglt, print and complete this form (choose File, Print Topic from the menu). Then mail, fax or telephone your order to:

TechSmith Corporation 3001 Coolidge Road, Suite 400 East Lansing, MI 48823-6320 Telephone: (517) 333-2100 Fax: (517) 333-1888 **PURCHASER** Name: Title: Company: Country: Phone: Fax: [] 3.5" [] 5.25" Diskette Size: **ORDER** Quantity **Amount** Snaglt 2.2 retail package -- \$59 US (includes ground shipping in continental U.S.) Sales tax for Michigan residents only -- 6% Shipping outside continental U.S. -- \$12 Overnight shipping in continental U.S. -- \$12 Second day shipping in continental U.S. -- \$7 COD shipping in continental U.S. -- \$5 **TOTAL PAYMENT** Check or money order enclosed (must be in U.S. funds drawn on U.S. bank) Credit Card: [] Visa [] MasterCard Credit Card Number: Card Holder Name: **Expiration Date:**

	<u></u>
Signature:	

You can E-mail credit card orders to TechSmith's CompuServe address, 75226,3136. Include all of the information requested on this form.

About shareware

Snaglt is shareware. Shareware distribution gives users a chance to try software before buying it. You may use Snaglt, subject to the license agreement and warranty disclaimer listed below under Related Topics, for a 30-day trial period. If you find Snaglt useful and wish to continue using it, you must register (see <u>Snaglt 2.2 Registration Form</u>) it after this 30-day trial period.

Before using Snaglt, you should read carefully the terms and conditions discussed in the Snaglt Shareware License Agreement and Snaglt Shareware Warranty Disclaimer. Use of this software indicates your acceptance of these terms. If you cannot accept these terms and conditions, do not use the software.

Related Topics:

Snaglt Shareware License Agreement
Snaglt Shareware Warranty Disclaimer

Snaglt Shareware License Agreement

You are hereby licensed to use the shareware version of Snaglt for a 30-day evaluation period; to make as many copies of the Snaglt shareware package as you wish; to give copies of the original Snaglt shareware package to anyone; and to distribute the Snaglt shareware package in an unmodified form by electronic means. There is no charge for any of the above.

Snaglt Shareware Warranty Disclaimer

TechSmith Corporation makes no warranty or representation, either expressed or implied, with respect to the performance, merchantability or fitness for a particular purpose of the Snaglt shareware package.

A note to shareware vendors

This program and its associated files are part of a shareware evaluation package that is copyrighted by TechSmith Corporation and is not in the public domain. If this program is used longer than a 30-day evaluation period, it must be registered. The files that comprise the Snaglt shareware package, or the Snaglt archive file, may be freely distributed or listed by shareware vendors as long as files in the package are kept together and are not modified. Distribution fees may be charged for this program, but should not exceed \$10.

Refer to the <u>Snaglt 2.2 Registration Form</u> for pricing and other specific information about registering Snaglt.

TechSmith Corporation actively supports SnagIt by providing technical support, bug fixes, and upgrade versions.

For additional information about Snaglt, please contact TechSmith Corporation.

Using Snaglt

Starting Snaglt
Snaglt default settings
Invoking Snaglt
Using the mouse to select images

Starting Snaglt

To start Snaglt, double-click on the Snaglt icon in the Accessories group. (If you specified a group other than Accessories during Snaglt installation, look in that group for the Snaglt icon.)

Double-clicking on the Snaglt icon will execute Snaglt and bring it to the foreground in its maximized form. When Snaglt is maximized, you can change any of the setup options (input, output, format, etc.) from the Snaglt menus.

You can also invoke Snaglt (that is, instruct Snaglt to capture an image) while it is maximized, though it will usually be more convenient to minimize Snaglt before doing your screen captures.

If you selected the "Load when Windows starts" checkbox during installation, or if you put Snaglt in your Windows Startup group, Snaglt will start automatically the next time you start Windows.

Snaglt default settings

When you install Snaglt, it uses the following default options:

- **Input** is set to "Screen". This means that Snaglt will capture the entire Windows desktop. For information about other input options, see <u>Input options</u>.
- **Output** is set to "Printer. This means that SnagIt will send the captured image to the <u>Windows</u> <u>default printer</u> for printing. For information about other output options, see <u>Output options</u>.
- **Format** is set to "Color". This means that Snaglt will capture the image with the screen colors intact. (In most cases you can print images captured using this format setting, even if your printer is not a color printer.) For information about Snaglt format options, see <u>Format options</u>.
- **Scale** is set to "1.00". This means that Snaglt will output the image at the same <u>pixel</u> size as it appears on the Windows screen. This setting may result in a smaller printed image than you want; to adjust the image size, see <u>Scale</u>.

You can tell which settings Snaglt is using by looking at the bottom of the Snaglt window.

Snaglt offers a number of input, output, format, and other options. For more information about Snaglt parameters, see <u>Auto-Load option</u>.

Invoking Snaglt

Once you have set Snaglt's parameters the way you want them, you are ready to capture screens.

The default <u>hotkey</u> sequence for invoking SnagIt is CTRL+SHIFT+P. When you press these keys, SnagIt will capture an image from the screen (determined by the input parameter you selected), and send that image to the output device you selected.

To activate Snaglt using a different hotkey combination, see Change Hotkeys.

Using the mouse to select images

You will need to use a mouse or other pointing device with Snaglt. The left and right mouse buttons work as follows:

Left Button Use the left mouse button to select Snaglt menu options, and to select

screen regions and windows to capture.

Right Button You can use the right mouse button to cancel a <u>region</u> or window selection, if

you press it before you finish making the selection (that is, before you

release the left mouse button).

Auto-Load option

By default, the Snaglt Setup program configures Windows to load Snaglt automatically whenever you start Windows.

The easiest way to change this configuration after installation is to re-run Snaglt Setup from the Snaglt distribution diskette.

- If you have configured Snaglt to auto-load but no longer want it to do this, clear the "Load when Windows starts" box on the Snaglt Setup screen. This will remove Snaglt from the "LOAD=" line of your WIN.INI file, and Snaglt will no longer load on Windows startup.
- If you do not have Snaglt configured to load automatically but you want to start loading it whenever you start Windows, check the "Load when Windows starts" box on the Snaglt Setup screen. This will add Snaglt to the "LOAD=" line in your WIN.INI file, and load Snaglt whenever you start Windows.

If you are using Windows version 3.1, you can automatically load Snaglt whenever you start Windows by adding the Snaglt icon to the Windows Startup group.

Keyboard commands

Invoking Snaglt
Hiding the Snaglt window

Invoking Snaglt

The default <u>hotkey</u> sequence for invoking SnagIt is CTRL+SHIFT+P. When you press this key combination, SnagIt will capture the part of the screen you specified as the input option, and send that image to the device you specified as the output option. To use a different hotkey combination to invoke SnagIt, see <u>Change Hotkeys</u>.

Hiding the Snaglt window

The default <u>hotkey</u> sequence for displaying or hiding the Snaglt window or icon is CTRL+SHIFT+X. When you press this key combination, the Snaglt window or icon will disappear from the Windows desktop, leaving Snaglt running. Pressing it again will restore the Snaglt window or icon to the Windows desktop. To use a different hotkey combination to control the Snaglt window or icon display, see <u>Change Hotkeys</u>.

Input options

The Snaglt input options let you define the type of image -- either the part of the screen, the clipboard, or a bitmap file -- that you want to capture.

Related Topics:

Screen

Entire Window

Window Client Area

Last Active Window

Region

BMP File

Clipboard

Screen

Select the **Screen** option from the Snaglt **Input** menu to capture the entire Windows desktop (everything visible on the screen).

To capture an image of the Windows desktop:

- 1. Set the input parameter to **Screen.**
- 2. Press your <u>hotkey</u> combination.

Entire Window

Select the <u>Entire Window</u> option from the Snaglt **Input** menu to capture an entire window, including the border, title bar, menu bar, scroll bars and caption line.

To capture an image of a window:

- 1. Set the input parameter to **Entire Window**.
- 2. Press your hotkey combination.
- 3. The mouse pointer will change to a <u>finger pointer</u>. Select the desired window by positioning the finger pointer inside the window and clicking the left mouse button.

WINDOW SELECTION TIP:

To be sure that Snaglt captures the entire window, position the finger pointer in the window's title bar before you click the left mouse button to select the window.

Items within a window, such as the OK and Cancel buttons, are actually small windows. If you click on one of these items with the finger pointer, you will only capture that item instead of the entire window.

Window Client Area

Select the <u>Window Client Area</u> option from the Snaglt **Input** menu to capture the client area of a specific window. The client area is the main body of the window inside the window borders, not including the window borders, title bar, menu bar, scroll bars or caption line.

To capture an image of a window client area:

- 1. Set the input parameter to **Window Client Area**.
- 2. Press your hotkey combination.
- 3. The mouse pointer will change to a <u>finger pointer</u>. Select the desired window by positioning the finger pinter inside the window and clicking the left mouse button.

Last Active Window

Select the <u>Last Active Window</u> option from the Snaglt **Input** menu to capture the last active window (the window that has the <u>focus</u> on the Windows desktop when Snaglt is invoked).

To capture an image of the last active window:

- 1. Set the input parameter to **Last Active Window**.
- 2. Press your <u>hotkey</u> combination.

Region

Select the Region option from the Snaglt Input menu to capture a rectangular region of the screen.

To capture an image of part of the screen:

- 1. Set the input parameter to Region.
- 2. Press your hotkey combination.
- 3. The mouse pointer will change to a hand holding cross hairs. Position the cross hairs in the upper left corner of the region you want to capture.
- 4. Press and hold the left mouse button, while dragging the pointer to the lower right corner of the region. You will see a rectangular outline define the region Snaglt will capture.
- 5. When you have outlined the region you want to capture, release the mouse button.

If Snaglt's title bar is visible on the Windows desktop when you capture a region, it will display the vertical and horizontal dimensions (in pixels) of the region you have outlined.

BMP File

Select the <u>BMP File</u> option from the Snaglt **Input** menu to capture an image stored in a Windows bitmap file.

To capture an image of a BMP file:

- 1. Set the input parameter to **BMP File**.
- 2. Press your <u>hotkey</u> combination.
- 3. Enter the name of the file containing the image you want to capture.
- 4. Click on the **Open** button.

Clipboard

Select the **Clipboard** option from the Snaglt **Input** menu to capture the contents of the <u>Windows clipboard</u>.

To capture an image from the Clipboard:

- 1. Set the input parameter to Clipboard.
- 2. Press your hotkey combination.

Output options

The Snaglt output options let you determine what Snaglt will do with the captured image -- whether the image should be sent to the printer or to the <u>Windows clipboard</u>, or saved to a <u>BMP file</u> or monochrome <u>TIFF file</u>.

Related Topics:

<u>Printer</u>

Clipboard

BMP File

TIFF Mono File

Printer

Select the **Printer** option from the Snaglt **Output** menu to send the captured image to the default Windows printer.

To send Snaglt output to a printer other than the Windows default, see <u>Select Printer</u>.

Clipboard

Select the **Clipboard** option from the Snaglt **Output** menu to send the captured image to the <u>Windows clipboard</u>. Once an image is in the clipboard, you can paste it into a <u>Windows application</u> or save it as a clipboard file (.CLP).

BMP File

Select the <u>BMP File</u> option from the Snaglt **Output** menu to save the captured image to a Windows bitmap (.BMP) file.

If you have set the Snaglt output parameter to **BMP File**, you will see the **Save BMP file** <u>dialog box</u> after Snaglt captures an image.

In the **Save BMP file** dialog box:

- 1. Select the directory where you want to save the .BMP file.
- 2. Enter the file name.
- 3. Click on the Save button.

TIFF Mono File

Select the **TIFF Mono File** option from the Snaglt **Output** menu to save the captured image to a TIFF (.TIF) graphic file.

If you have set the Snaglt output parameter to **TIFF Mono File**, you will see the **Save <u>TIFF file</u>** <u>dialog box</u> after Snaglt captures an image.

In the Save TIFF file dialog box:

- 1. Select the directory where you want to save the .TIF file.
- 2. Enter the file name.
- 3. Click on the Save button.

You can only select the **TIFF Mono File** output option if you have set the **Format** option to **Monochrome** or **Dithered Grayscale**. Refer to the following section on Format options for additional information.

Format options

The Snaglt format options let you choose a format for the captured image -- monochrome, color, or dithered grayscale.

Related Topics:

Monochrome

Color

Dithered Grayscale

Monochrome

Select the **Monochrome** option from the Snaglt **Format** menu to convert the captured image to monochrome (black and white).

With monochrome images, the intensity threshold level determines the amount of black and white that will appear in the output image. When the captured image consists of predominantly one color, or a small number of similar colors, the converted image can end up looking too dark or too light.

When you select **Monochrome** from the format menu, you will see the **Gray Cutoff** <u>dialog box</u>, where you can customize the intensity threshold for a particular image.

In general, you should not need to change the intensity threshold. (Click on the **OK** button to accept the default.)

However, if a captured image looks too dark or too light, try adjusting the intensity threshold for the image, according to the following guidelines:

- If the image is too dark, lower the intensity threshold percentage.
- If the image is too light, raise the intensity threshold percentage.

To revert to the default intensity threshold setting, click on the **Default** button.

Color

Select the **Color** option from the Snaglt **Format** menu to retain all of the screen color information with the captured image.

If you are sending the captured image to the <u>Windows clipboard</u>, a <u>BMP file</u>, ora color printer (using an appropriate Windows color printer driver), the image will print in color.

COLOR FORMAT TIP:

Even if you are using Snaglt to print captured images to a standard, non-color printer, you can still leave the format option set to Color. The Windows printer driver for your printer will convert the image to grayscale-type output. In fact, the printed image will probably look best if you set the format option to Color.

Unless you have a specific need to capture monochrome or dithered grayscale images, leave the format option set to Color.

When you have the format option set to Color, you can not select the TIFF Mono File output option.

Dithered Grayscale

Select the **Dithered Grayscale** option from the Snaglt **Format** menu to convert the captured image to a dithered grayscale (shades of black, white and gray).

This option is useful if your printer can not print color images in black and white. (These printers are generally older models, and are relatively rare.) You should note, however, that converting images to dithered grayscale is a <u>pixel</u>-by-pixel process, and can be slow.

Other options

The Snaglt **Options** menu lists additional Snaglt features and options.

Related Topics:

<u>Alert</u>

Clipboard Chain

Color Boost

<u>Scale</u>

Save Setup

Advanced Options

Alert

Select the **Alert** option from the Snaglt **Options** menu to have Snaglt signal you with one or more beeps when it has finished input or output processing.

When you select the **Alert** option, you will see the **Completion Alert** <u>dialog box</u>.

In the **Completion Alert** dialog box:

- 1. Enter the "Input # Beeps" (the number of times Snaglt should beep when it has completed input processing).
- 2. Enter the "Output # Beeps" (the number of times Snaglt should beep when it has completed output processing).
- 3. Click on the OK button.

Clipboard Chain

Select the **Clipboard Chain** option from the Snaglt **Options** menu to have Snaglt capture the contents of the <u>Windows clipboard</u> each time you send something new to the clipboard.

The **Clipboard Chain** option on the **Options** menu is a toggle, which is either on or off. You can only select this option when:

- 1. The input option is Clipboard, and
- 2. The output option is **anything other than Clipboard**.

You can use the **Clipboard Chain** option to capture screens from a full-screen <u>DOS box</u>. When you are working in a full-screen DOS session, pressing the PRINT SCREEN key causes Windows to copy the screen to the clipboard. If you have selected the **Clipboard Chain** option, Snaglt automatically copies the DOS screen image to the specified output device (printer, <u>BMP file</u> or <u>TIFF file</u>).

For more information about capturing screens from a full-screen DOS box under Windows, see <u>Capturing full-screen DOS boxes</u>.

Color Boost

Select the **Color Boost** option from the Snaglt **Options** menu to adjust the color palette of a captured image. This option gives you custom control of the captured image's RGB (Red/Green/Blue) values. You can use it to:

- Lighten or darken the captured image by altering its color palette;
- Invert the colors of the captured image; or
- Separate an image into its RGB components.

When you select the **Color Boost** option from the Snaglt **Options** menu, you will see the Color Boost <u>dialog box</u>.

You can use Color Boost to adjust the color intensities for the red, green and blue portions of each <u>pixel</u>. On the Color Boost dialog box, you can control the pixel color intensity in two ways:

- Control color saturation by increasing or decreasing the intensity level of individual colors by a
 percentage of the original value. You do this by adjusting the values of the three slider bars.
 The value for each bar (color) ranges from -100% to 1000%. The default value is 100%, which
 means that Snaglt does not change the color value of the original image.
- Control hue by adding or subtracting intensity levels for each color range. You do this by
 entering an offset amount, ranging from -255 to 255, in the Red, Green and Blue Color Enhance
 boxes. The default value is 0, which means that Snaglt does not change the color range of the
 original image.

Once you have modified the RGB values, you must check the **Use Color Boost** box if you want Snaglt to use these values when outputting the captured image.

To restore the default color values, click on the **Default** button.

Clicking on the **Inverse** button will set the RGB slider bar and Color Enhance values to values that invert the captured images. (The **Inverse** button is just a short-hand way to enter -100% for each of the RGB slider bars, and 255 for the RGB Color Enhance fields.)

To output inverse images, click on the **Inverse** button and check the **Use Color Boost** box. Snaglt will output captured images with inverted light and dark values.

INVERSE IMAGE TIP:

The **Inverse** option is particularly handy when you're trying to capture Windows <u>DOS box</u> screens. Often, these screens appear as light or white letters on a dark background. When you select **Inverse**, Snaglt will output the image as dark letters on a light background. See <u>Using the inverse option with DOS box captures</u>.

Click on the **OK** button to activate the specified Color Boost values for the current Snaglt session. If you want Snaglt to recall these values the next time you start the program, see <u>Save Setup</u>.

Scale

Select the **Scale** option from the Snaglt **Options** menu to apply a real scaling factor to a captured image before Snaglt outputs the image.

When you select the **Scale** option, you will see the **Scale** dialog box.

In the Scale dialog box, you can:

- Select **User-set Scale**, and enter the desired **scale value** either by typing in the value, or by using the spin box arrow controls to raise or lower the scale value. The minimum value, and default, is 1.00.
- Select **Auto Scale**, which will automatically scale the image to produce the largest image that will fit on the page when you output the captured image to a printer. When you choose Auto Scale, Snaglt sets the scaling for any other output option (clipboard, BMP file, or TIFF file) to 1.
- Select or de-select the **Correct for** <u>aspect ratio</u> checkbox. When you select **Correct for aspect ratio**, Snaglt will preserve the aspect ratio of the screen image in the captured image it sends to the printer. This option only applies to printer output. **Correct for aspect ratio** is selected by default, and you should leave it selected in most cases.

The scaling factor is the number by which the size of the captured image will be multiplied, to produce the output image size.

- A scaling factor of 1.00 means the output image will be the same size as the captured image, in
 dots per inch (<u>dpi</u>). A factor of 1.00 will usually be appropriate for captures to the <u>Windows</u>
 <u>clipboard</u> and to BMP or TIFF files.
- A scaling factor of 3.50 means the output image will be three-and-a-half times as large as the
 captured image, in dpi. A factor of 3.50 is a good place to start with a 300 dpi laser printer, like
 an HP LaserJet II or III.
- A factor of 7.00 is a good place to start with a 600 dpi laser printer like an HP LaserJet 4.

SCALE OPTION TIP:

Integer values (whole numbers) scale faster than scale values with non-zero decimal places. Setting the scale value to a whole number will give you the best performance.

Unless you have a special need, you should leave the **Correct for aspect ratio** checkbox selected. When it is not selected, Snaglt will do direct one-to-one mapping of source pixels to destination pixels. On some printers, the resulting printed image will not have the same proportions as the image displayed on the screen. For example, an Epson FX-80 printer prints 120 dots per inch horizontally and 72 dpi vertically. With **Correct for aspect ratio** enabled, Snaglt will map two printer dots horizontally for each screen <u>pixel</u>, resulting in a printed image that looks much more like the original on the screen.

Save Setup

Select the **Save Setup** option from the Snaglt **Options** menu to save Snaglt's current configuration options. The saved options will be in effect each time you load Snaglt.

Selecting **Save Setup** will save the current values for the following settings to your <u>WIN.INI file</u>, under a section labeled [Snaglt]:

- Input option (Screen, Entire Window, etc.)
- Output option (Printer, Clipboard, etc.)
- Format option (Color, Monochrome, or dithered grayscale), including Monochrome intensity threshold, if applicable
- Alert settings
- Clipboard chain toggle
- Color boost settings
- Scale settings
- Hotkey settings
- Selected printer

You can also save your setup by selecting the **Save Setup** option on the Snaglt control menu. To display the control menu, press ALT+SPACEBAR when Snaglt is maximized, or click on the Snaglt icon when Snaglt is minimized.

Advanced Options

Selecting **Advanced Options** from the Snaglt **Options** menu opens a secondary menu, which gives you access to dialog boxes where you can specify <u>hotkey</u> combinations other than the Snaglt default setup, or choose to send your screen captures to a printer other than the Windows default.

Related Topics:

Change Hotkeys

Select Printer

Change Hotkeys

When you select **Change Hotkeys** from the **Advanced Options** submenu, you will see the **Change** <u>Hotkey dialog box</u>:

In the **Select activation key** box, you can define the keys you will press when you want to capture an image. Check the boxes for CTRL, SHIFT, and ALT,in any combination, and enter the keyboard character you want to use. You can use any alphabetic character (A-Z), or a function key (F1 - F12). Enter a character by typing it in the box, or use the spin box arrow controls to select it from a list.

In the **Select hide/unhide key** box, you can define the keys you will press to hide or display Snaglt on your desktop. Check the boxes for CTRL, SHIFT, and ALT,in any combination, and enter the keyboard character you want to use. You can use any alphabetic character (A-Z), or a function key (F1 - F12). Enter a character by typing it in the box, or use the spin box arrow controls to select it from a list.

To restore the Snaglt default hotkey combinations, (CTRL+SHIFT+P to activate and CTRL+SHIFT+X to hide/display), click on the **Default** button.

Example:

If you want to use the key combination CTRL+ALT+C to capture an image, you would check the CTRL and ALT boxes under **Select activation key**, and enter the letter C. Then, to capture a screen, you would hold down the CTRL and ALT keys while you press C.

Select Printer

When you select the **Printer** output option, Snaglt sends screen capture images to the <u>Windows default</u> <u>printer</u>. To send your Snaglt screen captures to a printer other than the Windows default, choose **Select Printer** from the **Advanced Options** submenu. You will see the **Select Printer** <u>dialog box</u>:

In the Set the Default Printer for Snaglt box, click on the printer you want to use.

The **Setup** button displays the Windows printer setup dialog box for the printer you have selected.

To restore the Snaglt default condition and send your screen captures to the Windows default printer, check the **Use the Windows Default Printer** box.

Command line arguments

Snaglt accepts two $\underline{\text{command line}}$ arguments:

/hide or /h Hides the Snaglt window at startup.

/nokey or /n Disables keyboard input to Snaglt. For use with DDE (See <u>Using Snaglt as</u>

a DDE server).

Capturing full-screen DOS boxes

Since Snaglt is a Microsoft Windows program, it can not capture DOS screens directly. However, Microsoft Windows can copy a <u>DOS box</u> screen image to the <u>Windows clipboard</u> when you press the PRINT SCREEN key. Snaglt uses this feature to capture the contents of full-screen DOS boxes.

To capture full-screen DOS boxes with Snaglt:

- Set the Input menu option to Clipboard.
- Set the Output menu option to anything other than Clipboard Printer, <u>BMP File</u>, and TIFF Mono File will all work fine.
- You will probably want to select the **Clipboard Chain** option from the **Options** menu. If you choose this option, Snaglt will capture the image in the Windows clipboard each time the clipboard receives something new, and send the captured image to the specified output device.

When you have SnagIt set up correctly, follow these steps to capture full-screen DOS boxes:

- 1. Run your DOS application from Windows, in a full-screen DOS box.
- 2. When the image you want to capture is on the screen, press the PRINT SCREEN key.
- 3. At this point, if you selected the Clipboard Chain option, Snaglt will minimize your DOS session to an icon. If you set the Snaglt output option to Printer, you will see a message that Snaglt is printing. If you set the Snaglt output option to BMP or TIFF Mono File, Snaglt will prompt you to enter a <u>file name</u>. When Snaglt has finished processing, double-click on the DOS icon to re-enter your DOS session.

If you did **not** select the **Clipboard Chain** option, and you want Snaglt to capture the image you sent to the Windows clipboard when you pressed PRINT SCREEN, you must capture the image manually. Follow these steps:

- Exit or escape out of the DOS session (type "exit" at the DOS prompt to close the DOS box; press ALT+ESC to minimize your DOS session).
- Press your <u>hotkey</u> combination to capture the contents of the Windows clipboard and send
 the image to the specified output device. Again, input must be **Clipboard**; output can be
 anything but Clipboard.

You can use this method to capture any number of full-screen DOS boxes, but you will need to re-enter your DOS session after every screen capture.

NOTE:

If your DOS application uses a proprietary video mode, you may not be able to use Snaglt to capture DOS screens from that application. (When a DOS application uses a proprietary video mode, Windows can not capture the image to the clipboard, so Windows programs like Snaglt can not access the image.)

Capturing windowed DOS boxes

You can use Snaglt to capture screens of DOS applications running in Windows DOS boxes. To capture the contents of a windowed <u>DOS box</u> with Snaglt:

- 1. The DOS window must be on top of the Windows desktop, but must **not** have the <u>focus</u>.
- 2. Set the **Input** menu option to **Screen**, <u>Entire Window</u>, <u>Window Client Area</u> or <u>Region</u>, depending on your need:
 - Screen will capture everything on the Windows desktop, including the windowed DOS box.
 - Entire Window will capture the DOS window, including the border, title bar, etc.
 - Window Client Area will capture only the contents of the DOS window, without the border, title bar and other Windows elements. This option will give you much the same effect as capturing a full-screen DOS box.
 - Region will allow you to specify a portion of the screen to capture, and may include the windowed DOS box.
 - Please note that the <u>Last Active Window</u> input option won't work because the DOS window can't have the focus, and that the BMP File and Clipboard input options are not applicable.
- 1. Select any **Output** menu option.
- 2. Do not select the **Clipboard Chain** option; it will not work when capturing windowed DOS boxes because input is not coming from the <u>Windows clipboard</u>.

When you have Snaglt set up correctly, use the following steps to capture windowed DOS boxes:

- 1. Run your DOS application in a Windows DOS box.
- 2. Position the image you wish to capture in the DOS window.
- 3. Move the focus off the DOS window, but leave the DOS window visible on the desktop. To do this:
 - Click once on any icon on the desktop. This will shift the focus from the DOS window to the icon, but will also open the control menu associated with the icon.
 - Click once on a "blank" portion of the Windows desktop to close the icon's control menu.
- 4. Press your hotkey combination to capture the image.

Using the inverse option with DOS box captures

Because DOS screens and DOS applications often appear as white or light-colored letters on a dark background, <u>DOS box</u> screen captures may look better if you use SnagIt's inverse option.

To activate Snaglt's inverse option, follow these steps:

- 1. From Snaglt's **Options** menu, select the **Color Boost** option.
- 2. On the Color Boost <u>dialog box</u>, click on the **Inverse** button, and select the **"Use Color Boost"** checkbox.
- 3. Click on the **OK** button.

Using Snaglt as a DDE server

Snaglt is a fully functional Windows Dynamic Data Exchange (DDE) server. You can use Snaglt's DDE support to incorporate Snaglt functionality into custom or commercial Windows programs that support DDE. For example, you could write a Microsoft Excel macro to print a portion of the screen using Snaglt.

DDE command reference

Following is a reference for the DDE commands that a DDE client application can use to communicate with Snaglt.

For more information about using DDE in Windows programs and macros, refer to the DDE section in the Windows Software Developer's Kit reference, *Windows Guide to Programming*. If you want to incorporate Snaglt functionality into a commercial <u>Windows application</u>, you can also refer to the macro language documentation for your application.

Please note that the syntax of specific DDE commands (DDE_INITIATE, DDE_EXECUTE, etc.) will vary from one application to another, depending on the implementation of DDE commands in the application's macro language. The parameters required for accessing Snaglt, however, will not vary.

Related Topics:

Initiating a DDE session with Snaglt
Setting Snaglt configuration options
Invoking Snaglt
Determining Snaglt's status

Initiating a DDE session with Snaglt

To initiate a DDE session with Snaglt, you must send a DDE_INITIATE message with the *application parameter* of "Snaglt" and the *topic parameter* of "System":

[DDE_INITIATE command] SnagIt System

Setting Snaglt configuration options

You can set Snaglt configuration options - the input, output, format and other options typically set through the Snaglt menus - in one of two ways: with the DDE_EXECUTE **set** command, or with the DDE_POKE command.

Related Topics:

Setting options with DDE_EXECUTE

Examples

Setting options with DDE_POKE

Examples

Setting options with DDE_EXECUTE

The general syntax of the DDE_EXECUTE **set** command is:

[DDE_EXECUTE command] set("parameter_value")

With the DDE_EXECUTE **set** command, the parameter_value may be any one of the following:

Parameter Value	Result
input screen	Set the Input parameter to Screen
input window	Set the Input parameter to Entire Window.
input client	Set the Input parameter to Window Client Area.
input last	Set the Input parameter to Last Active Window.
input <u>region</u>	Set the Input parameter to Region.
input file	Set the Input parameter to BMP File.
input clipboard	Set the Input parameter to Clipboard.
output printer	Set the Output parameter to Printer.
output clipboard	Set the Output parameter to Clipboard.
output file	Set the Output parameter to BMP File.
output tiff	Set the Output parameter to TIFF Mono File.
format mono, <i>nn</i>	Set the Format parameter to Monochrome, and the Monochrome intensity threshold to the value specified as <i>nn</i> .
	The "mono,nn" portion of the string can not contain spaces. If you do not specify a numeric value, Snaglt will use the current intensity threshold value as the default.
format color	Set the Format parameter to Color.
format gray	Set the Format parameter to Dithered Grayscale.
inalert n	Set the Input # Beeps for the Alert parameter to the value specified as n .
outalert n	Set the Output # Beeps for the Alert parameter to the value specified as <i>n</i> .
chain	Toggle the Clipboard Chain parameter.
boost red_ <i>nnn</i> , blue_ <i>nnn</i> ,green_ <i>nnn</i>	Enable Snaglt's Color Boost option (equivalent to selecting the "Use Color Boost" checkbox on the Color Boost dialog), and set the RGB color saturation multipliers (the three slider bars on the Color Boost dialog) to red_nnn for red, blue_nnn for blue, and green_nnn for green.
	Separate the RGB multiplier values by commas, with no spaces before or after the commas.
boost off	Disable Snaglt's Color Boost option (equivalent to de-selecting the "Use Color Boost" checkbox on the Color Boost dialog).
add red <i>_nnn</i> , blue <i>_nnn</i> ,green <i>_nnn</i>	Enable Snaglt's Color Boost option (equivalent to selecting the "Use Color Boost" checkbox on the Color Boost dialog), and set the RGB color hue additive values (the three Color Enhance fields on the Color Boost dialog) to red_nnn for red, blue_nnn for blue, and green_nnn for green. Separate the RGB additive values by commas,
	with no spaces before or after the commas.

scale *n* Set the Scale value to *n*. scale auto Set scaling to auto scale.

aspect on Maintain image <u>aspect ratio</u> when printing.

aspect off Do not maintain image aspect ratio when printing. snagkey *nnnn* Set activation <u>hotkey</u> combination to *nnnn*. The

high byte specifies Control keys:

0x01 CTRL key 0x02 ALT key 0x04 SHIFT key

0x08 function key, F1-F12

Low byte specifies the key pressed:

0x41-0x5 specifies hotkey's ASCII value 0x01-0x0c specifies function key F1-F12,

if 0x08 bit is set in high byte

hidekey *nnnn* Set hide/unhide hotkey combination to *nnnn*. The

high byte specifies Control keys:

0x01 CTRL key 0x02 ALT key 0x04 SHIFT key

0x08 function key, F1-F12 Low byte specifies the key pressed:

0x41-0x5 specifies hotkey's ASCII value 0x01-0x0c specifies function key F1-F12,

if 0x08 bit is set in high byte

device Direct output to the specified printer, using

[printer_name], specified driver and port.

[driver_name], [port]

window show Displays the Snaglt window or icon. window hide Hides the Snaglt window or icon.

Examples

Use DDE_EXECUTE to set the input parameter to clipboard:

```
[DDE_EXECUTE command] set("input clipboard")
```

Use DDE_EXECUTE to direct Snaglt output to Microsoft Fax:

```
[DDE EXECUTE command] set ("device Microsoft Fax, MSFAX, LPT1:")
```

Use DDE_EXECUTE to set the format parameter to Monochrome and the intensity threshold to 85 percent:

```
[DDE EXECUTE command] set("format mono, 85")
```

Use DDE EXECUTE to enable Color Boost's color saturation multipliers and set the RGB values:

```
[DDE EXECUTE command] set("boost 200,250,200")
```

Setting options with DDE_POKE

The general syntax of the DDE_POKE command is:

```
[DDE_POKE command] "parameter", "value"
```

With the DDE_POKE command, the parameter and value strings may be one of the following combinations:

Parameter	Values	Result
input	screen	Set the Input parameter to Screen.
	window	Set the Input parameter to Entire Window.
	client	Set the Input parameter to Window Client Area.
	last	Set the Input parameter to <u>Last Active</u> <u>Window</u> .
input	<u>region</u>	Set the Input parameter to Region.
	file	Set the Input parameter to BMP File.
	clipboard	Set the Input parameter to Clipboard.
output	printer	Set the Output parameter to Printer.
	clipboard	Set the Output parameter to Clipboard.
	file	Set the Output parameter to BMP File.
	tiff	Set the Output parameter to TIFF Mono File.
format	mono,nn	Set the Format parameter to Monochrome, and the Monochrome intensity threshold to the value specified as <i>nn</i> .
		The "mono,nn" portion of the string can not contain spaces. If you do not specify a numeric value, Snaglt will use the current intensity threshold value as the default.
	color	Set the Format parameter to Color.
	gray	Set the Format parameter to Dithered Grayscale.
inalert	n	Set the Input # Beeps for the Alert parameter to the value specified as <i>n</i> .
outalert	n	Set the Output # Beeps for the Alert parameter to the value specified as <i>n</i> .
chain		Toggle the Clipboard Chain parameter.
boost	red_nnn, blue_nnn, green_nnn	Enable Snaglt's Color Boost option (equivalent to selecting the "Use Color Boost" checkbox on the Color Boost dialog), and set the RGB color saturation multipliers (the three slider bars on the Color Boost dialog) to red_nnn for red, blue_nnn for blue, and green_nnn for green.
		Separate the RGB multiplier values by commas, with no spaces before or after the commas.
	off	Disable Snaglt's Color Boost option (equivalent to de-selecting the "Use Color Boost" checkbox on the Color Boost dialog).
add	red_ <i>nnn</i> , blue_ <i>nnn</i> , green_ <i>nnn</i>	Enable Snaglt's Color Boost option (equivalent to selecting the "Use Color Boost" checkbox on the Color Boost dialog), and set

the RGB color hue additive values (the three Color Enhance fields on the Color Boost dialog) to red_nnn for red, blue_nnn for blue,

and green_nnn for green.

Separate the RGB additive values by commas, with no spaces before or after the

commas.

scale n Set the Scale value to the value specified as

n.

auto Set scaling to auto scale.

aspect on Maintain image <u>aspect ratio</u> when printing.

off Do not maintain image aspect ratio when

printing.

snagkey *nnnn* Set activation <u>hotkey</u> combination to *nnnn*.

The high byte specifies Control keys:

0x01 CTRL key 0x02 ALT key 0x04 SHIFT key

0x08 function key, F1-F12

Low byte specifies the key pressed:

0x41-0x5 hotkey's ASCII value 0x01-0x0c function key F1-F12,

if 0x08 bit is set in high byte

hidekey *nnnn* Set hide/unhide hotkey combination to *nnnn*.

The high byte specifies Control keys:

0x01 CTRL key 0x02 ALT key 0x04 SHIFT key

0x08 function key, F1-F12 Low byte specifies the key pressed:

0x41-0x5 hotkey's ASCII value 0x01-0x0c function key F1-F12,

if 0x08 bit is set in high byte

window show Displays the Snaglt window or icon.

hide Hides the Snaglt window or icon.

Examples

Use DDE POKE to set the input parameter to clipboard:

```
[DDE POKE command] "input", "clipboard"
```

Use DDE POKE to set the format parameter to Monochrome and the intensity threshold to 85 percent:

```
[DDE POKE command] "format", "mono,85"
```

Use DDE_POKE to enable Color Boost's color saturation multipliers and set the RGB values:

```
[DDE POKE command] "boost", "200 250 200"
```

MICROSOFT WINDOWS SDK PROGRAMMER'S TIP:

Note that the data format for DDE_POKE commands must be the valid clipboard format CF_TEXT.

Invoking Snaglt

Snaglt's capture process is invoked with the DDE_EXECUTE snag command.

The general syntax of the DDE_EXECUTE snag command is:

```
[DDE EXECUTE command] snag("input parameter")
```

With the DDE_EXECUTE **snag** command, you can specify an input parameter value. If you do, this input parameter will override SnagIt's current input setting. Note that some of the input parameters available at capture time are not available as pre-set options, either via the SnagIt menus or with DDE commands.

The input_parameter used with the DDE_EXECUTE **snag** command may be any one of the following:

Input Parameter	Result
empty or null	Capture image using current input and other parameters (equivalent to pressing your <u>hotkey</u> sequence).
clipboard	Capture image in the Clipboard.
screen	Capture the image on the Screen.
[file_name]	Capture the image in the specified BMP File.
x_nnn y_nnn	Capture the Entire Window containing the point at the <i>x</i> and <i>y</i> coordinates, specified as <i>x_nnn</i> and <i>y_nnn</i> (equivalent to using the finger pointer to specify the window to capture).
	(Note that the <i>x,y</i> screen coordinate 0,0 is the point in the upper left corner of the screen, and that the <i>x</i> coordinate represents the point on the horizontal axis, and the <i>y</i> coordinate represents the point on the vertical axis. The value of the <i>x,y</i> screen coordinate in the bottom right corner of the screen depends on your screen resolution.)
client x_nnn y_nnn	Capture the Window Client Area containing the point at the <i>x</i> and <i>y</i> coordinates, specified as <i>x_nnn</i> and <i>y_nnn</i> .
handle [window_ handle]	Capture the Entire Window of the window specified by window_handle. (Windows establishes the window_handle. It is ascertained by a source other than Snaglt.)
client handle [window_ handle]	Capture the Window Client Area of the window specified by window_handle.
x1_nnn y1_nnn x2_nnn y2_nnn	Capture the rectangular area bounded by the first set of xy coordinates (specified as x1_nnn and y1_nnn) and the second set of xy coordinates (specified as x2_nnn and y2_nnn). The result is the same as capturing a Region with Snaglt.
exit	Terminate Snaglt.

Related Topics:

Examples

Examples

Capture an image using the current Snaglt input, output, format and other parameters:

```
[DDE EXECUTE command] snag()
```

Capture the bitmapped image stored in the file CAR.BMP, using the current Snaglt output, format and other parameters:

```
[DDE EXECUTE command] snag("c:\windows\car.bmp")
```

Capture the rectangular screen area bounded by the xy coordinates at 0,0 and 350,500:

```
[DDE EXECUTE command] snag("0 0 350 500")
```

Capture the window client area for the window with handle "0x43B":

```
[DDE EXECUTE command] snag("client handle 0x43B")
```

NOTE:

You can use numbers in either decimal or hexadecimal format in Snaglt DDE commands. Hex values must begin with "0x".

Determining Snaglt's status

You can query Snaglt about its availability to process another command with the DDE_REQUEST **status** command. The general syntax of the DDE_REQUEST **status** command is:

```
[DDE REQUEST command] status
```

SnagIt will return either "Ready" or "Busy":

- Ready means Snaglt is available to process another command.
- Busy means Snaglt is currently processing a command.

The ability to query Snaglt's status is particularly useful if more than one application is accessing Snaglt.

Installing the Snaglt Word for Windows macro

The Microsoft Word for Windows macro included on the Snaglt diskette will give you access to Snaglt from a WinWord menu. You can use this option to capture screens from other Windows applications, and insert those screen captures into your WinWord document.

This macro also illustrates how you can access Snaglt from a commercial application using DDE calls in a macro.

Related Topics:

Word for Windows 2.0

Word for Windows 6.0

Word for Windows 2.0

Follow these steps to install the Snaglt macro in Word for Windows (WinWord) 2.0:

- 1. Start Snaglt, and then start WinWord.
- 2. Insert the Snaglt distribution diskette in a floppy drive.
- 3. Choose **File**, **Open** from the WinWord menu. In the <u>File Name</u> field, type:

```
a:\snagww.doc
```

(If necessary, substitute the appropriate diskette drive letter for your system.)

This will open the file SNAGWW.DOC in Word.

- 4. Select the entire document by choosing **Edit**, **Select All** from the menu. Then choose **Edit**, **Copy** from the menu to copy the document to the clipboard.
- 5. Choose **Tools**, **Macro** from the menu.
- 6. In the **Macro** dialog box, type "ScreenCapture" in the **Macro** Name field (with no spaces between the words), and "Activates Snaglt" in the **Description** field.
- 7. Press the **Edit** button to open the macro.
- 8. Choose **Edit**, **Paste** from the menu to paste in the body of the Snaglt macro.
- 9. To assign the Snaglt macro to a WinWord menu item, choose **Tools**, **Options** from the menu. This will bring up the **Options** dialog box.

In the **Options** dialog box, do the following:

- Choose the **Menus** option from the **Category** list.
- In the Menu field, select "&Insert" from the list.
- In the Macros field, select "ScreenCapture" from the list.
- Verify that the text in the **Menu Text** field reads "&Screen Capture".
- 10. Press the **Add** button, and then the **Close** button.
- 11. Choose **File**, **Close** from the menus. Word will prompt you to confirm that you want to keep your changes. Click on the **Yes** button.
- 12. Choose **File**, **Save All** from the menus. Word will prompt you to confirm that you want to save the global glossary and command changes. Click on the **Yes** button.

Word for Windows 6.0

Follow these steps to install the Snaglt macro in Word for Windows (WinWord) 6.0:

- 1. Start Snaglt, and then start WinWord.
- 2. Insert the Snaglt distribution diskette in a floppy drive.
- 3. Choose **File**, **Open** from the WinWord menu. In the <u>File Name</u> field, type:

```
a:\snagww.doc
```

(If necessary, substitute the appropriate diskette drive letter for your system.)

This will open the file SNAGWW.DOC in Word.

- 4. Select the entire document by choosing **Edit**, **Select All** from the menu. Then choose **Edit**, **Copy** from the menu to copy the document to the clipboard.
- 5. Choose **Tools**, **Macro** from the menu.
- 6. In the **Macro** dialog box, type "ScreenCapture" in the **Macro** Name field (with no spaces between the words), and "Activates Snaglt" in the **Description** field.
- 7. Press the **Edit** button to open the macro.
- 8. Choose **Edit**, **Paste** from the menu to paste in the body of the Snaglt macro.
- 9. To assign the Snaglt macro to a WinWord menu item, choose **Tools**, **Customize** from the menu. This will bring up the **Customize** dialog box.

In the **Customize** dialog box, do the following:

- Click on the Menus folder at the top of the dialog box.
- Choose "Macros" from the Categories list box.
- Select "ScreenCapture" from the Macros list box.
- Select "&Insert" from the **Change What Menu** drop-down list box.
- Select "(At Bottom)" from the **Position on Menu** drop-down list box.
- Verify that the text in the Name on Menu field reads "&Screen Capture".
- 10. Click on the **Add** button, and then the **Close** button.
- 11. Choose **File**, **Close** from the menus. Word will prompt you to confirm that you want to keep your changes. Click on the **Yes** button.
- 12. Choose **File**, **Save All** from the menu. When Word prompts you to confirm that you want to save the global glossary and command changes, click on the **Yes** button.

Activating Snaglt from Word for Windows

Once you have installed the Snaglt WinWord macro, follow these steps to activate Snaglt from WinWord:

- 1. Start Snaglt, if you have not already done so. You must start Snaglt before you can use the WinWord screen capture menu option. See <u>Starting Snaglt</u>.
- 2. Set up the <u>Windows application</u> that has the screen you want to capture. (For testing purposes, the Windows desktop will work fine.)
- 3. Return to WinWord, and position the cursor in your WinWord document at the point where you want to insert the screen capture.
- 4. Select Insert, Screen Capture from the WinWord menus.
- 5. Choose the part of the screen you want Snaglt to capture. See <u>Input options</u>.
- 6. Click on the **OK** button. Snaglt will minimize WinWord, allow you to specify which window or region you want to capture (unless you specified the entire screen, in which case you won't need to select a window or region), and then capture the specified area. When Snaglt is done with the screen capture, it will maximize WinWord and insert the captured screen at the insertion point.
 - Once Word has inserted the screen capture into your document, you can move, format, or delete it, as you would any other picture object in WinWord.

Snaglt messages

The messages are listed below, alphabetically, in boldface. In the table following each message, the left column contains the message number(s), and the right column contains the explanation and actions associated with the message number(s).

Note that each message may have more than one number associated with it. Be sure to note the message number when contacting Snaglt Technical Support for assistance.

Related Topics:

No default printer

Output canceled by user

Output device error

Output exceeds printer capabilities

Out of memory

Printer does not support bitmaps

Windows system error

No default printer

#9

 Snaglt can not print the captured image because you have not specified a <u>Windows</u> <u>default printer</u>. Select a default printer in the Windows Control Panel, under Printers. Refer to your Windows User's Guide for additional information.

Output canceled by user

#5

 The user clicked on the Cancel button, so Snaglt did not output the image.

Output device error

#1, #4, #8

Snaglt can not print the captured image.
 Check your printer to be sure it is on-line and operational.

#13, #14

 Snaglt can not write the specified output file. Check disk space, file permissions and attributes. If you are outputting the captured image to diskette, verify that the diskette is not write-protected, and that it is a working diskette.

Output exceeds printer capabilities

#11

 The Scale factor is set to a value so large that the printer cannot fit the image on one page. Decrease the scale factor, or select a smaller screen area to print.

Out of memory

#3, #17

- The scale factor for the captured image may be too large for the amount of available memory. Try reducing the scale factor.
- Close any unnecessary applications that may be using up Windows resources or memory.
- Delete the contents of the clipboard.

#6, #12, #15

 Windows cannot allocate the memory Snaglt needs to perform this capture. Exit and restart Windows; reboot your computer if necessary. Contact Snaglt Technical Support for assistance.

Printer does not support bitmaps

#2

Snaglt can not print to the <u>Windows default</u>
 <u>printer</u> because that printer does not
 support graphics. You must use a printer
 that supports graphics with Snaglt.

Windows system error

#7, #10, #16, #18, #19

 A basic Windows system function has failed. Exit and restart Windows; reboot if necessary.

#20, #21

 Your video card driver does not support one or more Windows system functions. Obtain and install the latest driver from your video card manufacturer. Contact SnagIt Technical Support if this does not solve the problem.

TechSmith Corporation

Founded in 1987 and based in East Lansing, Michigan, TechSmith's mission is to help corporate users realize the benefits of distributed computing. To this end, TechSmith develops products that provide effective remote access to client/server applications, and other LAN-based data and services.

TechSmith products

Enterprise Wide (TM)

TechSmith's flagship product offers high performance remote access to LAN-based data and services, optimized for client/server environments.

Remote NetLib (TM)

An Enterprise Wide enhancement that provides a high performance link to Microsoft or Sybase SQL Servers.

GW400 (TM)

A gateway from LAN-based applications to IBM AS/400 data stores using the dbLibrary API for SQL Server.

Snaglt (TM)

A simple, flexible Microsoft Windows screen capture utility.

Sales information

For more information about TechSmith products, contact TechSmith Sales at (800) 517-3001.

Glossary of Terms

Aspect ratio

BMP File

Command line

Default settings

Dialog box

DOS box

<u>DPI</u>

Entire Window

File name

Finger pointer

<u>Focus</u>

<u>Hotkey</u>

Last Active Window

<u>Pixel</u>

Region

TIFF File

WIN.INI file

Window Client Area

Windows application

Windows clipboard

Windows default printer

Aspect ratio

The width to height ratio of a screen image.

BMP File

Windows bitmap files have a file extension of .BMP. Windows Paint and other graphics programs generate graphic files in this format. Most Windows word processing and desktop publishing programs easily import bitmap files into documents.

Command line

The commands you type to run an application. For Windows applications, you enter command line arguments in the Run <u>dialog box</u> in File Manager or Program Manager

Default settings

The input,	output,	format,	and o	ther	option	settings	that	Snaglt	uses	unless	you	specify	other	wise.

Dialog box

A window that appears temporarily to request information. Many dialog boxes allow you to select options or specify parameters that Snaglt will use to carry out a command.

DOS box

A DOS session running from Windows. A DOS box can occupy the entire screen, or run in a smaller window on the desktop.

DPI

Dots per inch, generally referring to printer resolution.

Entire Window

A Snaglt input option that will capture an entire window, including the border, title bar, menu bar, scroll bars and caption line.

File name

A valid file name that conforms to DOS file naming conventions.

Finger pointer

A finger-shaped cursor that	vou use to select an	Entire Window or	Window Cl	ient Area to capture.
-----------------------------	----------------------	------------------	-----------	-----------------------

Focus

In Microsoft Windows, the window which has the focus is the one that will receive the next keyboard or mouse input. Also, the title bar of the window with the focus will typically be a different color than the title bar of other windows.

Hotkey

A key or combination of keys that you press to execute a command or action. The default hotkey sequence for invoking Snaglt is CTRL+SHIFT+P.

Last Active Window

A Snaglt input option that captures the last active window (the window that has the <u>focus</u> on the Windows desktop when Snaglt is invoked).

Pixel

A graphic unit that consists of a single dot on a monitor screen.

Region

A Snaglt input option that captures any rectangular region of the screen.

TIFF File

A graphic file in Tagged Image File Format. TIFF files have a file extension of .TIF. A wide variety of application programs on a number of platforms support this format. Snaglt can create only monochrome TIFF files.

WIN.INI file

	Microsoft Windows initialization f	file, which s	sets many \	Windows	environment	parameters.
--	------------------------------------	---------------	-------------	---------	-------------	-------------

Window Client Area

A Snaglt input option that captures the client area of a specific window. The client area is the main body of the window inside the window borders, not including the window borders, title bar, menu bar, scroll bars or caption line.

Windows application

An application designed to run under Microsoft Windows, which you can only start from Windows, and can only run while Windows is running.

Windows clipboard

A location that Windows uses for temporary storage. You can use the clipboard to hold data that you want to move to a different place in a document, between documents, or between applications. An application's cut, copy, and paste commands move data into and out of the clipboard. You can use the Clipboard Viewer to view the contents of the Clipboard.

Windows default printer

The printer to which Windows applications will send your output if you choose a Print command without specifying which printer you want to use. You can select a Windows default printer from the Windows Control Panel or Print Manager.